



VOICE PRI

RELIABLE VOICE CONNECTIONS

Primary Rate Interface (PRI) has been the standard in enterprise voice services for over 25 years. iTel can provide these reliable connections right across North America, with packages ranging from 10 to 23 channels. We augment these tried and true connections with next-generation technologies like, virtual inbound numbers from our 2000+ rate Canadian centres, drastically reduced long distance, and optional outgoing SIP trunks.

Included Features

- Scalable from 10 to 23 channels
- 24/7/365 Canadian support
- Proactive technical monitoring
- Virtual inbound numbers
- 10 included telephone numbers
- Call Display
- DID-level billing
- Enhanced 911, 411 and 711
- Toll-Free numbers available

ITEL ADVANTAGE

Seamless Transition to SIP Trunking

A question facing many of today's businesses is when and how to make the leap to the current generation of voice technology. We know that changes in technology can be disruptive, so we've created a seamless transition plan to allow your business to migrate to the next generation of voice services when you are ready.

Automatic Failover Feature

Redundancy is a hot topic in today's world. You can't afford to be out of touch with your customers. Our Business Voice PRI service ensures that even if your on-site Voice Switch (PBX) fails, calls can be completed to the telephone number of your choice.

Release Link Trunking Feature

Businesses are always balancing the cost of communication resources with the capacity to service customers. That's why our Business Voice PRI service comes with Release Link Trunking. This feature provides you with the ability to free up PRI channels when using the conference call feature on your switch (PBX).

Customer Service

iTel has a highly skilled, professional Canadian based team working behind the scenes. We proactively monitor your services from our own dedicated Network Operation Centre staffed with trained and certified technicians.