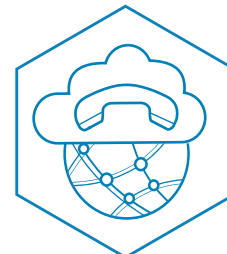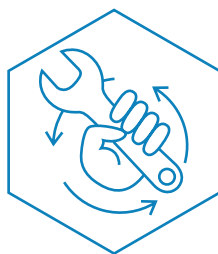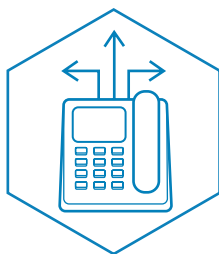# HOW TO FORWARD YOUR INCOMING CALLS

To forward a call from any iTel phone simply dial *72 directly from the keypad. Follow the recorded prompt to enter another iTel extension or any 10 digit phone number to forward to, followed by the # key. A confirmation recording will play to ensure the digits were received correctly. Please test the forwarding by dialing your extension or direct phone number from another phone to confirm everything is working as expected.

To disable the forward at any time, simply dial *73 from the same phone that the forwarding was configured on. You will hear a confirmation recording that the forwarding has been disabled.

PLEASE NOTE:

While bringing an iTel phone home may seem more convenient, consider-ations need to be taken when using emergency services from that device. In the case you need to contact emergency services, your iTel phone will provide the location of which it was originally located, not your home of-fice.

To change your 911 location, please visit our e911 page on our website.